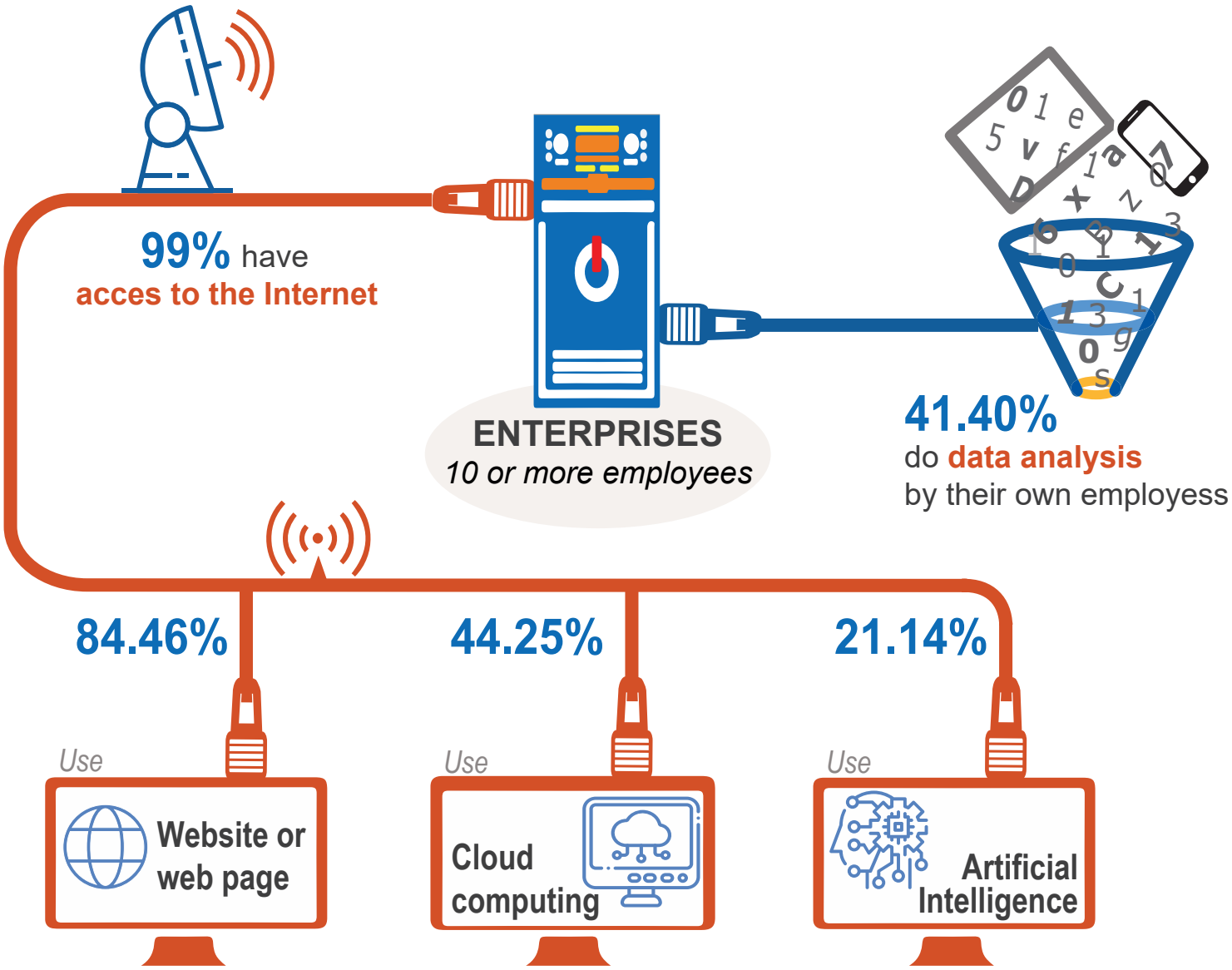
New ICT usage in enterprises 2025



Website or web page		Cloud computing		Artificial Intelligence	
Description of goods/services	82.48%	Office Software	82.76%	AI in generating images, videos, sounds or audios	53.87%
Receiving online orders/reservations	20.21%	Computer security applications	69.31%	Use of AI in analysis of written language	49.55%
Chat service for customer service	15.31%	Enterprise resource planning computer applications	47.02%	Identifying objets or persons based on image or video	27.54%

Source: Survey on ICT usage and e-commerce in enterpirses.

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