

Survey on Support Centres for Homeless Persons (SSCHP-2012)



A. Identification of the centre		
Please complete this section first		
Identification changes. (Only complete	te the sections subject to changes)	
Name of the centre		
Address		Postcode
Municipality		
Province		
Telephone numbers	email	
Owning body		

Nature, characteristics and purpose

This survey is aimed at centres that provide services to homeless persons. Its purpose is to ascertain the general features of the functioning and organisation of centres, as well as of the services they provide.

Legislation Compulsory statistics

Statistical Secrecy

Contact person _

The personal information obtained by the statistical services, both directly from the informants as well as from administrative sources, will be the object of protection and is covered by administrative sources (art. 13.1 of the Law on the Public Statistical Services of 9 May 1989 (LFEP)). All statistical personnel are obliged to preserve statistical secrecy (art. 17.1 of the LFEP).

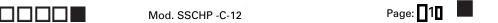
Obligation to provide the items of data

Law 4/1990 establishes the Obligation to provide the items of data requested for the compilation of these Statistics.

Statistical services may request data from individuals and legal entities, both national and foreign, resident in Spain (Art. 10.1 of the LFEP). All individuals and legal entities that provide data, regardless of whether their collaboration is compulsory or voluntary, must respond in a true, exact and comprehensive manner, within the stipulated deadline, to the questions outlined in due form by the statistical services (art. 10.2 of the LFEP).

Failure to comply with the obligations envisaged in this Law, as related to statistics for state purposes, shall be sanctioned in accordance with the terms established in the regulations contained in this Heading (art. 48.1 of the LFEP).

Very serious infringements shall be sanctioned with fines ranging from 3,005.07 to 30,050.61 euros. Serious infringements shall be sanctioned with fines ranging from 300.51 to 3,005.06 euros. Minor infringements shall be sanctioned with fines ranging from 60.10 to 300.51 euros (art. 51.1, 51.2 and 51.3 of the LFEP)



B. General characteristics (This must be filled out by all centres)

1. Is the owner of the centre also the manager ther	eof?
Yes	
No (specify)	
2. Which of the following services does the centre	offer? (Please mark the appropriate alternatives with an "x
Information and shelter 1	Artistic/cultural activities 10
Orientation and/or derivation 2	Medical care 11
Accommodation 3	Psychological assistance 12
Catering (food) 4	Legal assistance 13
Primary education 5	Regulation of documentation 14
Professional education 6	Distribution of clothes 15
Occupational workshop 7	Nursery 16
Integration workshop 8	Intervention on the street 17
Adult education 9	Other 18
4. Could you indicate which population sector(s) in Ex-convicts Drug addicts	1 2
Alcoholics Women who are victims of domestic violence	
Immigrants	
1	□ 6
5. What population is tended to in the centre?	
Only males] 1
Only females] 2
Both sexes] 3
6. Please indicate the percentage of foreign national	als tended to in the centre
%	

7. Which are the most frequent means of access to the centre? (Please mark at an " x ")	ll the pertinent alternatives with
The centre has free access	_ 🗌 1
Users are sent from general social services	_ 🗌 2
Users come from other centres that specifically tend to Homeless Persons	_ 🗌 3
Users come from prisons	_
Users come from hospitals	_ 🗌 5
Users come from Accident and Emergency	_ 🗌 6
Other	_ 🗌 7
8. Does the centre have a security service?	
Yes	
No	stion 10)
9. What type of security service is it?	
Public 1	
Private 6	
10. Which sources of financing does the centre have? (Please indicate the following organisations or institutions to the financing of the centre)	e percentage contribution of the
State Administration (1)	
Autonomous Community Administration (2)	
Local Administration (3)	
Total public administrations (1+2+3)	
Companies	
Associations (4)	
Foundations (5)	
The Catholic Church (6)	
Other religious communities (7)	
Total private non-profit institutions (4+5+6+7)	
Individual donations	
Own funds (centre funds)	
TOTAL (Highlighted totals must sum 100)	1 0 0
11. What was the total centre expenditure in 2012?	
euros	

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12. How many persons worked in the centre on 14 December 2012?

	Part time		Full time		Total	
	Men	Women	Men	Women	Men	Women
Wage earners						
Volunteers						
Other (Religious persons and						
Students in internships) _						
TOTAL						
13.						
	Part time		Full time		Total	
	Men	Women	Men	Women	Men	Women
Management personnel _						
Technical staff (social worker,						
social educator, etc.)						
Health personnel with a university qualification (doctors, nurses, etc.)		111		111		
Support personnel with health or socio-educational						
functions						
Auxiliary administrative personnel (secretariat) and services personnel (kitchen, maintenance,						
surveillance, etc.)						
TOTAL						
	-					

The totals highlighted in questions 12 and 13 must coincide.

C.	Sp	ecific	char	acte	ristics
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(This section must be completed by those centres that offer accommodation services. Otherwise, please go to section D)

14. Activity period			
All year		(Please go to que	estion 16)
Another period			
15. Please indicate the period(s) du	ring which the centr	e is closed	
Day month	o Day	month L	
Day month	o Day	month	
16. Weekly centre opening			
From Monday through Friday			
Saturdays			
Sundays	3		
17. Schedule			
		With closing Up to 12 hours open	More than 12 hours
	Without closing	Up to 12 hours open	More than 12 hours open
From Monday through Friday	Without closing		
From Monday through Friday Saturdays	Without closing		
	Without closing		
Saturdays	Without closing		
SaturdaysSundays 18. Capacity		Up to 12 hours open	open
Saturdays	helters	Up to 12 hours open	open
SaturdaysSundays 18. Capacity Number of bedplaces available in s	helters	Up to 12 hours open	open
Saturdays Sundays 18. Capacity Number of bedplaces available in s Number of bedplaces available in fl	helterslats/group or commu	Up to 12 hours open	open
Saturdays Sundays 18. Capacity Number of bedplaces available in s Number of bedplaces available in fl	helterslats/group or commu	Up to 12 hours open	open

19. Occupancy 15.	<u>-06-2012</u> <u>14</u>	<u>-12-2012</u>
Number of bedplaces occupied (shelters + flats + guesthouses)		
(Questions 20 to 22 must be filled out only by shelters. Otherwise, please go to sect	tion D)	-
20. In the case that the centre is a shelter, what type of establishment is it? (Ple alternatives with an " x ")	ase mark the	appropriate
Emergency (between one and five days)		
Short stay (between six days and a month)		
Long stay (more than one month)		
21. What type of rooms does the centre have?		
Individual bedrooms	🗌 1	
Specific bedrooms for families		
Bedrooms with two or three beds	3	
Multiple bedrooms (4 beds or more)		
22. Characteristics of the centre	YES	NO
Is accommodation free of charge?		□ 6
ls it necessary to perform a job or consideration in order to stay?	🗌 1	□ 6
Can users receive correspondence at the centre?	🗌 1	□ 6
Is there a left-luggage service available to users in the centre?	🗌 1	□ 6
Can users receive telephone calls in the centre?	🗌 1	□ 6
Do users have Internet access in the centre?	🗌 1	□ 6

D. Specific characteristics (This section must be filled out by those centres that offer catering services)

23. What type of service does it pro	ovide?		
Lunch		1	
Dinner		2	
Breakfast		3	
Handing out sandwiches or food p	arcels	4	
Handing out soup or hot beverage:	s	5	
24. Activity period			
All year	🔲 1	(Please go	to question 26)
Another period			
25. Please indicate the period(s) du	ıring which the centr	e is closed	
Day month	to Day	month L	
Day month	to Day	month L	
26. Weekly offering of services			
Form Mandaude 1 5 1	Breakfast	Lunch	Dinner
From Monday through Friday			
Saturdays	<u> </u>		
Sundays	Ш	Ш	

27. Regular schedule. (Please use the following notation in order to designate the hours: 1 p.m. = 13h. 00m.; 2:15 p.m. = 14h. 15m.)

	Opening times		Closing times	
	Hour	Minutes	Hour	Minutes
Breakfast				
From Monday through Friday				
Saturdays				
Sundays				
Lunch				
From Monday through Friday				
Saturdays				
Sundays				
Dinner				
From Monday through Friday				
Saturdays				
Sundays	1 , 1			
28. Capacity				
			<u>15-06-2012</u> <u>1</u>	<u>4-12-2012</u>
Total number of table settings avai	lable			
29. Occupancy				
			<u>15-06-2012</u> <u>1</u>	4-12-2012
Number of breakfasts				
Number of lunches				
Number of dinners				
Number of services (breakfasts + Iu	unches + dinners)_			

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E. Specific characteristics (This section must be filled out by those centres that offer **Intervention on the street**)

30. Opening Hours			
	Open only during the day	Open only at night	Open day and night
From Monday through Friday Saturdays Sundays			
31. Persons tended to			<u> 15-06-2012</u>
Number of persons tended to			
32. Mobile means			<u>15-06-2012</u>
Number of automobiles available			
Number of motorcycles available			
Number of vans or buses available	9		
Total number of mobile means ava	ailable		
Observations:			

Thank you for taking part.

