

22 June 2021

**Services Sector Activity Indicators (SSAI). Base 2015**  
April 2021. Provisional data

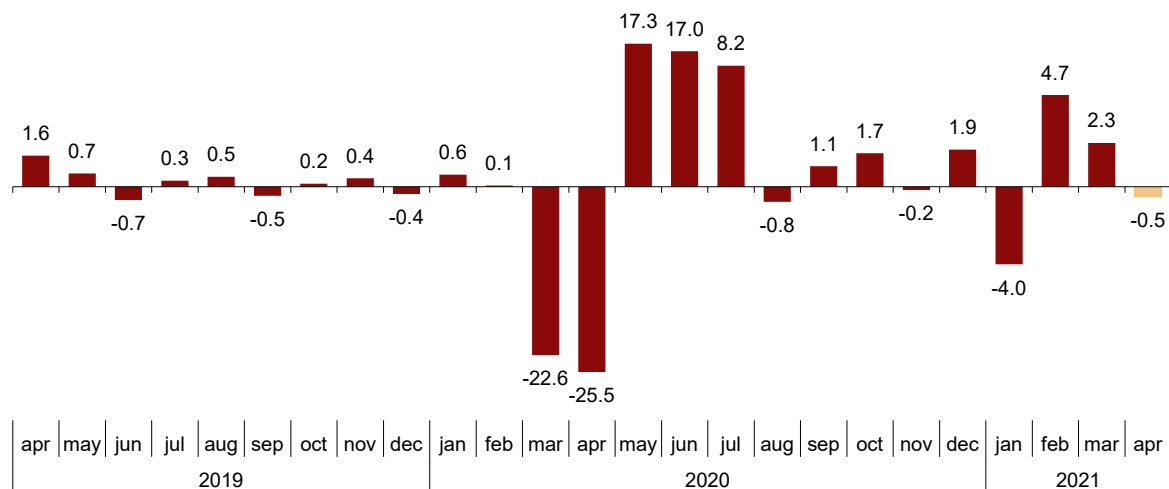
**Turnover in the<sup>1</sup> Market Services Sector stands at -0.5%, after adjusting for seasonal and calendar effects**

**The annual rate stands at 57.7% in the series adjusted for seasonal and calendar effects and at 57.3% in the original series**

**Monthly trend in turnover for the Market Services Sector**

After adjusting for seasonal and calendar effects, the monthly variation of the general index of turnover for the Market Services Sector between April and March was -0.5%. This rate is 2.8 points lower than that observed in March.

**General index of the turnover for the Market Services Sector**  
Seasonally and calendar adjusted. Monthly rate. Percentage



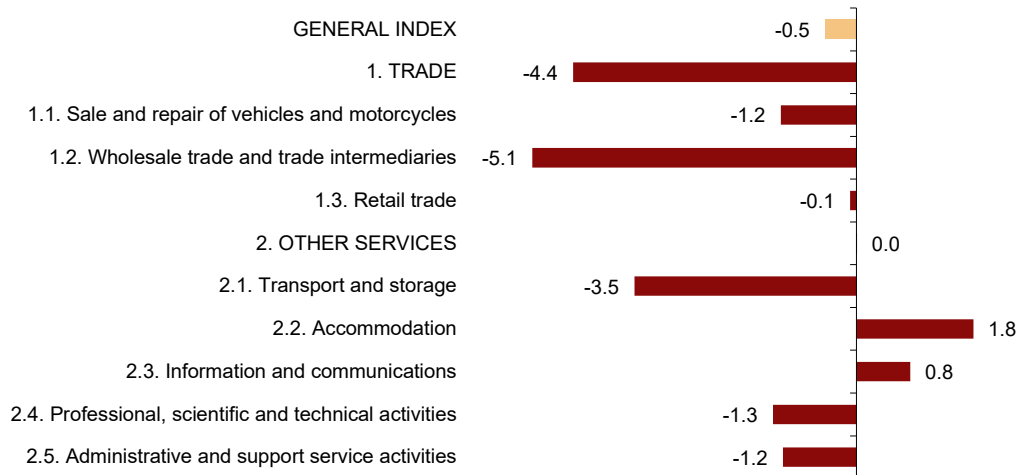
<sup>1</sup> As reflected in the methodology of this value index, the information is presented in current (nominal) terms, without adjusting the effects in the price variation.

After adjusting for seasonal and calendar effects, *Trade* decreased by 4.4% while *Other services* remains the same as in March (0.0%).

By sectors, *Accommodation* (1.8%), *Information and communications* (0.8%) and *Retail trade* (-0.1%) registered the largest increases. In turn, *Wholesale trade and trade intermediaries* (-5.1%) and *Transport and storage* (-3.5%) recorded the largest decreases.

## General and by sectors turnover Index

Seasonally and calendar adjusted. April 2021. Monthly rate. Percentage



A more detailed analysis shows the branches of activity that registered the highest monthly rates and those with the highest decreases in the month of April.

## Types of activities with the highest monthly rates in the Services Sector turnover index

Seasonally and calendar adjusted. April 2021. Monthly rate

Activity (CNAE-2009 groups)	Monthly rate(%)
Accommodation	10.6
Travel agencies and tour operator services	6.3
Publishing activities	5.1

## Types of activities with the lowest monthly rates in the Services Sector turnover index

Seasonally and calendar adjusted. April 2021. Monthly rate

Activity (CNAE-2009 groups)	Monthly rate(%)
Motion picture, television programme production and music publishing activities	-16.9
Land transport	-5.5
Wholesale trade and commission trade	-5.1

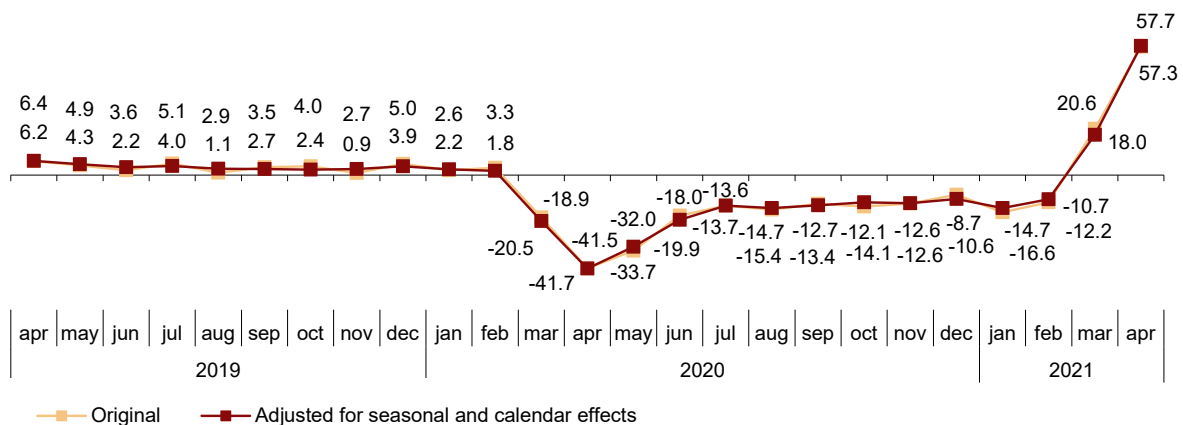
### Annual trend in the turnover indices for the Market Services Sector

The general index of the turnover for the Market Services Sector, after adjusting for seasonal and calendar effects, experienced a variation of 57.7% in April compared to the same month of 2020. This rate is 39.7 points higher than that recorded in March.

The original series presented an annual variation of 57.3%, which is 36.7 points above that registered in March.

### General index of turnover for the Market Services Sector

Annual Rate. Percentage



After adjusting for seasonal and calendar effects, *Trade* increased by 62.5% as compared with April 2020 and *Other services* by 45.9%.

All sectors recorded positive annual rates. *Accommodation* (800.4%) and *Sale and repair of vehicles and motorcycles* (418.9%) increased the most.

### Annual rates in Turnover index for the Market Services Sector: General and by sector. April 2021

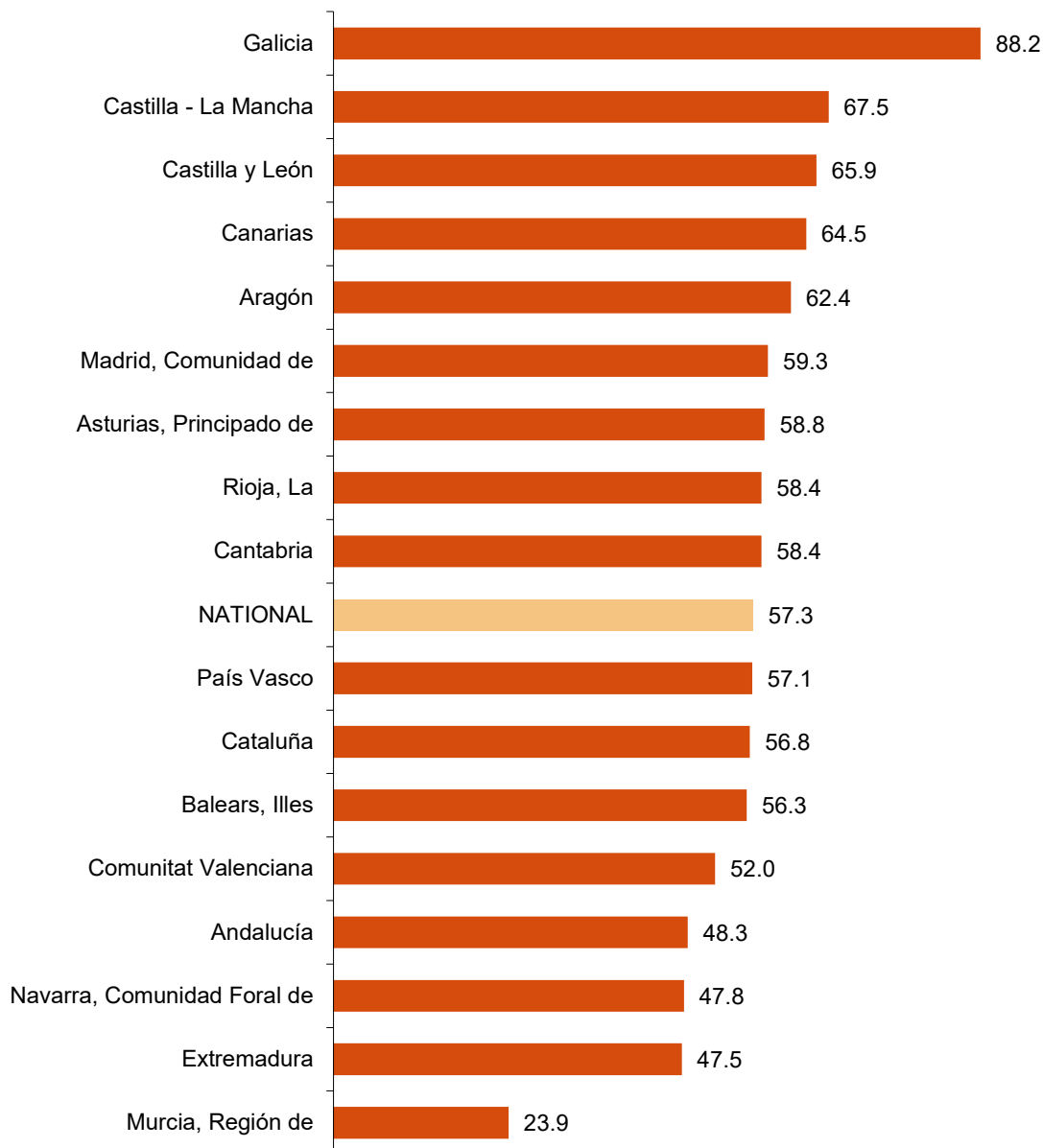
	Original index	Seasonally adjusted index
	Annual rate (%)	Annual rate (%)
<b>GENERAL INDEX</b>	57.3	57.7
<b>1. TRADE</b>	63.2	62.5
1.1. Sale and repair of vehicles and motorcycles	414.9	418.9
1.2. Wholesale trade	55.4	54.4
1.3. Retail trade	44.5	47.1
<b>2. OTHER SERVICES</b>	45.8	45.9
2.1. Transport and storage	49.4	49.1
2.2. Accommodation	792.8	800.4
2.3. Information and communications	15.9	15.3
2.4. Professional, scientific and technical activities	37.6	35.8
2.5. Administrative and support service activities	32.7	35.7

## Results by Autonomous Community. Annual variation rates of turnover. Original series

All Autonomous Communities increased the Turnover index for the Market Services Sector in April as compared to 2020.

Galicia (88.2%), Castilla - La Mancha (67.5%) and Castilla y León (65.9%) registered the largest increases. Región de Murcia (23.9%), Extremadura (47.5%) y Comunidad Foral de Navarra (47.8%) recorded the lowest increases.

### General Indices: National and by Autonomous Community April 2021. Turnover Annual Rate. Percentage



## Employment trend

Employment in the Market Services Sector experienced a variation of 0.8% in April as compared to the same month of the previous year. This rate is 3.6 points higher than that registered in March.

The employment rate increased by 0.3% in *Trade* and by 1.1% in *Other services*.

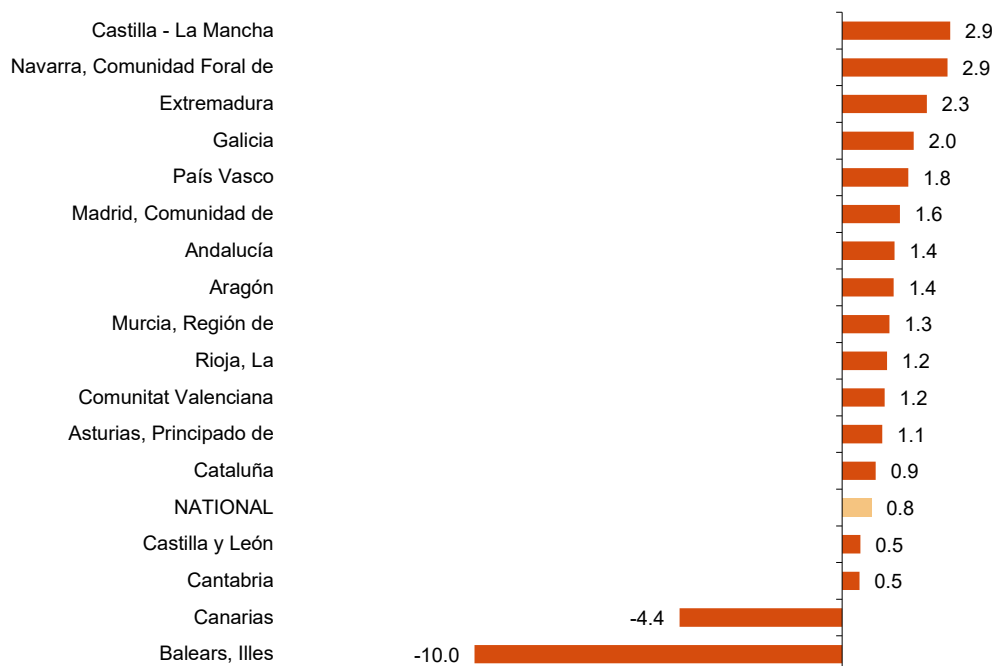
## National Indices of employed personnel by sector. April 2021

	Index	Rate (%)	
		Monthly	Annual
GENERAL INDEX	103.0	0.6	0.8
1. TRADE	104.0	0.2	0.3
1.1. Sale and repair of vehicles and motorcycles	103.0	-0.2	0.0
1.2. Wholesale trade	108.9	-0.3	0.8
1.3. Retail trade	101.1	0.6	0.0
2. OTHER SERVICES	102.4	0.9	1.1
2.1. Transport and storage	105.3	0.1	0.5
2.2. Accommodation	87.2	2.5	-5.8
2.3. Information and communications	111.5	0.2	2.7
2.4. Professional, scientific and technical activities	107.3	0.2	2.1
2.5. Administrative and support service activities	109.8	1.0	7.0

## Results by Autonomous Community. Annual employment variation rates

A total of 15 of the 17 autonomous communities present positive annual rates in employment with respect to April 2020. Illes Balears (-10.0%) and Canarias (-4.4%) are the only ones with negative rates.

## General Indices: National and by Autonomous Community April 2021. Annual rate of employed personnel. Percentage



## Review and update of data

On the press release day, INE has updated SSAI data series corresponding to the last five months. In the case of calendar adjusted and seasonally and calendar adjusted series, according to INE standard, series are revised since its beginning. Results are available on INEBase.

## Methodological note

The Services Sector Activity Indicators (SSAI) measure the short-term evolution of the activity of companies belonging to the Non-Financial Market Services sector through two variables: turnover and employed personnel. Turnover comprises the amounts invoiced by the company for provision of services and sale of goods. Employed personnel include both paid and unpaid personnel.

In order to obtain this data, an ongoing survey is conducted, every month researching more than 28,000 companies that operate in this sector. Results are presented as indices so as to measure variations as compared to the base year 2015.

The characteristics of this statistics are:

**Type of survey:** monthly continuous survey.

**Base year:** 2015.

**Population scope:** companies whose main economic activity is described in sections G, (Trade), H (Transport and Storage), I (Accommodation), J (Information and Communications), M (Professional, Scientific and Technical Activities) and N (Administrative and Support Services Activities) of the National Classification of Economic Activities (CNAE-09).

**Geographical scope:** all the national territory except for Ceuta and Melilla, for which it is only collected in division 47 of CNAE-09 (retail trade).

**Sample size:** 28,000 companies.

**Type of sampling:** stratified random sampling.

**Collection method:** completion of the questionnaire by the respondent using one of the following methods: internet (IRIA system), e-mail, fax, telephone or by postal mail.

For more information you can access the methodology at:

<https://www.ine.es/metodologia/t37/notaiass15.pdf>

And the standardised methodological report at:

<https://www.ine.es/dynt3/metadatos/es/RespuestaDatos.html?oe=30183>

INE statistics are produced in accordance with the Code of Good Practice for European Statistics, which is the basis for the institution's quality policy and strategy. For more information see the section on [Quality at INE and the Code of Best Practices](#) on the INE website.

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## Services Sector Activity Indicators. Base 2015

April 2021

Provisional data

### 1. Turnover indices: General and by sector Seasonally and calendar adjusted

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
GENERAL INDEX	112.5	-0.5	57.7	6.5
1. TRADE	116.9	-4.4	62.5	11.6
1.1. Sale and repair of vehicles and motorcycles	118.3	-1.2	418.9	30.7
1.2. Wholesale trade	121.9	-5.1	54.4	10.3
1.3. Retail trade	108.8	-0.1	47.1	8.5
2. OTHER SERVICES	103.3	0.0	45.9	-2.9
2.1. Transport and storage	106.3	-3.5	49.1	1.9
2.2. Accommodation	59.1	1.8	800.4	-29.7
2.3. Information and communications	110.0	0.8	15.3	0.7
2.4. Professional, scientific and technical activities	130.0	-1.3	35.8	5.9
2.5. Administrative and support service activities	88.6	-1.2	35.7	-12.4

### 2. Turnover indices: General and by sector Calendar adjusted

	Index	Rate (%)	
		Annual	Year-to-date average
GENERAL INDEX	110.8	57.0	7.7
1. TRADE	116.6	62.9	12.5
1.1. Sale and repair of vehicles and motorcycles	117.7	418.8	34.6
1.2. Wholesale trade	124.2	55.1	11.5
1.3. Retail trade	102.6	46.3	8.5
2. OTHER SERVICES	100.2	45.7	-1.7
2.1. Transport and storage	106.2	49.1	2.7
2.2. Accommodation	55.7	800.4	-25.0
2.3. Information and communications	108.4	15.8	0.9
2.4. Professional, scientific and technical activities	131.5	35.3	6.4
2.5. Administrative and support service activities	85.1	35.7	-11.4

### 3. Turnover indices: General and by branch of activity Original series

	Index	Rate (%)	
		Annual	Year-to-date average
<b>GENERAL INDEX</b>	111.0	57.3	7.0
<b>1. TRADE</b>	116.8	63.2	11.8
<b>1.1. SALE AND REPAIR OF VEHICLES</b>	116.1	414.9	32.9
- Sale of motor vehicles	117.7	456.8	33.9
- Maintenance and repair of motor vehicles	106.0	235.2	26.4
<b>1.2. WHOLESALE TRADE AND COMMISSION TRADE</b>	124.6	55.4	11.0
- Wholesale on a fee or contract basis	133.3	48.5	7.7
- Wholesale of agricultural raw materials and live animals	142.3	21.0	10.4
- Wholesale of food, beverages and tobacco	110.3	22.4	0.5
- Wholesale of household goods	128.3	73.6	16.0
- Wholesale of information and communication equipment	118.3	36.1	14.1
- Wholesale of other machinery, equipment and supplies	147.5	57.9	14.8
- Other specialised w holesale trade	126.7	99.1	15.8
- Non-specialised w holesale trade	137.8	130.2	18.2
<b>1.3. RETAIL TRADE</b>	101.7	44.5	7.7
<b>2. OTHER SERVICES</b>	100.3	45.8	-2.3
<b>2.1. TRANSPORTATION AND STORAGE SERVICES</b>	106.4	49.4	2.1
Land transport	103.5	48.0	2.8
- Rail transport	64.2	104.3	-19.7
- Taxi operation	50.5	231.9	-28.2
- Other passenger land transport	67.0	97.5	-14.9
- Freight transport by road and removal services	120.7	38.5	9.2
Water transport	103.0	62.1	-5.3
Air transport	39.0	46.5	-57.2
Warehousing and support activities for transportation	122.8	51.5	10.2
Post and courier activities	126.4	39.2	21.2
<b>2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES</b>	55.7	792.8	-25.6
Accommodation	25.5	493.6	-62.9
Food and beverage service activities	70.1	876.8	-12.5
<b>2.3. INFORMATION AND COMMUNICATION</b>	108.4	15.9	0.3
Publishing activities	108.7	49.4	14.3
Motion picture, television programme production and music publishing activities	99.6	91.9	-1.4
Programming and broadcasting activities	113.2	37.4	-1.9
Telecommunications	101.4	-0.3	-1.3
Computer programming, consultancy and related activities	116.8	18.8	-0.3
Information service activities	121.7	12.8	3.9
<b>2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES</b>	132.6	37.6	6.2
Legal, accounting and management consulting activities	140.6	25.0	5.8
Architectural and engineering activities; technical testing and analysis	128.6	31.6	6.1
Advertising and market research	122.2	77.9	5.5
Other professional scientific and technical activities	146.3	45.9	11.8
<b>2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES</b>	84.1	32.7	-12.0
Employment activities	132.9	47.0	7.3
Travel agencies and tour operator services	15.0	72.7	-75.3
Security and investigation activities	133.5	14.1	3.1
Cleaning activities	123.9	20.4	5.4
Office administrative and other business support activities	123.3	39.9	-1.0



## 4. Employed personnel indices: General and by branch of activity

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
GENERAL INDEX	103.0	0.6	0.8	-3.0
1. TRADE	104.0	0.2	0.3	-1.7
1.1. SALE AND REPAIR OF VEHICLES	103.0	-0.2	0.0	-2.8
- Sale of motor vehicles	109.8	-0.2	-0.5	-2.6
- Maintenance and repair of motor vehicles	96.0	-0.1	0.5	-2.9
1.2. WHOLESALE TRADE AND COMMISSION TRADE	108.9	-0.3	0.8	-0.6
- Wholesale on a fee or contract basis	104.2	-0.2	0.7	-0.6
- Wholesale of agricultural raw materials and live animals	110.5	0.8	3.7	2.7
- Wholesale of food, beverages and tobacco	111.8	-0.8	-0.7	-1.3
- Wholesale of household goods	104.1	0.0	0.8	-0.9
- Wholesale of information and communication equipment	109.8	0.7	2.7	0.9
- Wholesale of other machinery, equipment and supplies	111.9	-0.4	0.7	-0.6
- Other specialised wholesale trade	109.0	0.2	2.5	0.1
- Non-specialised wholesale trade	110.9	0.4	5.6	0.2
1.3. RETAIL TRADE	101.1	0.6	0.0	-2.3
2. OTHER SERVICES	102.4	0.9	1.1	-3.8
2.1. TRANSPORTATION AND STORAGE SERVICES	105.3	0.1	0.5	-2.0
Land transport	104.3	-0.2	1.1	-1.9
- Rail transport	106.1	-0.2	-2.0	-2.7
- Taxi operation	91.8	0.2	-2.7	-6.8
- Other passenger land transport	101.0	-0.3	-3.2	-6.2
- Freight transport by road and removal services	108.0	-0.2	3.4	0.5
Water transport	101.4	1.9	-6.1	-8.7
Air transport	104.5	0.6	-6.4	-7.3
Warehousing and support activities for transportation	108.6	0.7	-0.6	-2.0
Post and courier activities	103.1	0.0	2.8	0.3
2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES	87.2	2.5	-5.8	-13.4
Accommodation	74.9	5.5	-16.8	-21.2
Food and beverage service activities	90.4	1.9	-3.0	-11.6
2.3. INFORMATION AND COMMUNICATION	111.5	0.2	2.7	0.4
Publishing activities	95.7	-0.3	-2.3	-4.0
Motion picture, television programme production and music publishing activities	100.9	1.3	6.4	-5.6
Programming and broadcasting activities	100.6	0.9	1.6	-0.7
Telecommunications	90.4	-0.1	2.3	1.2
Computer programming, consultancy and related activities	123.7	0.2	3.4	1.6
Information service activities	106.6	-0.1	2.9	1.8
2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	107.3	0.2	2.1	-0.1
Legal, accounting and management consulting activities	104.6	-0.2	0.6	-0.4
Architectural and engineering activities; technical testing and analysis	115.5	0.4	4.4	1.9
Advertising and market research	100.8	1.0	1.8	-3.6
Other professional scientific and technical activities	105.6	0.7	2.3	-0.9
2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	109.8	1.0	7.0	0.1
Employment activities	116.8	3.9	26.6	2.6
Travel agencies and tour operator services	87.4	-0.4	-9.4	-12.6
Security and investigation activities	115.6	1.4	0.6	-1.1
Cleaning activities	106.2	0.5	5.0	1.5
Office administrative and other business support activities	112.3	-0.4	3.9	-1.0

## 5. Turnover indices: National and by Autonomous Community

	Index	Rate (%)	
		Annual	Year-to-date average
NATIONAL	111.0	57.3	7.0
Andalucía	111.7	48.3	6.3
Aragón	111.2	62.4	11.0
Asturias, Principado de	109.3	58.8	9.4
Balears, Illes	71.2	56.3	-12.2
Canarias	79.0	64.5	-12.8
Cantabria	115.0	58.4	11.6
Castilla y León	108.1	65.9	12.9
Castilla-La Mancha	117.9	67.5	12.9
Cataluña	107.8	56.8	7.5
Comunitat Valenciana	114.5	52.0	9.2
Extremadura	118.1	47.5	7.7
Galicia	134.5	88.2	15.5
Madrid, Comunidad de	113.1	59.3	6.0
Murcia, Región de	121.2	23.9	3.7
Navarra, Comunidad Foral de	123.4	47.8	9.8
País Vasco	113.6	57.1	11.2
Rioja, La	129.7	58.4	11.6

## 6. Employed personnel indices: National and by Autonomous Community

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
NATIONAL	103.0	0.6	0.8	-3.0
Andalucía	101.0	0.5	1.4	-3.3
Aragón	105.0	0.5	1.4	-2.4
Asturias, Principado de	100.8	0.0	1.1	-1.9
Balears, Illes	88.1	5.2	-10.0	-11.7
Canarias	96.6	-0.3	-4.4	-8.8
Cantabria	100.8	0.5	0.5	-4.2
Castilla y León	99.5	0.3	0.5	-2.9
Castilla-La Mancha	103.9	0.3	2.9	-1.1
Cataluña	104.8	1.0	0.9	-2.7
Comunitat Valenciana	104.5	0.2	1.2	-2.3
Extremadura	101.6	0.7	2.3	-1.8
Galicia	103.9	0.7	2.0	-1.8
Madrid, Comunidad de	105.1	0.4	1.6	-2.0
Murcia, Región de	111.0	2.3	1.3	-2.2
Navarra, Comunidad Foral de	103.8	1.1	2.9	-2.9
País Vasco	102.8	0.1	1.8	-1.5
Rioja, La	104.4	0.7	1.2	-2.2