

21 October 2020

Services Sector Activity Indicators (SSAI). Base 2015
August 2020. Provisional data

**Turnover in the¹ Market Services Sector stands at -1.7%, after
adjusting for seasonal and calendar effects**

**The annual rate stands at -15.3% in the series adjusted for
seasonal and calendar effects and in the original series**

Main results

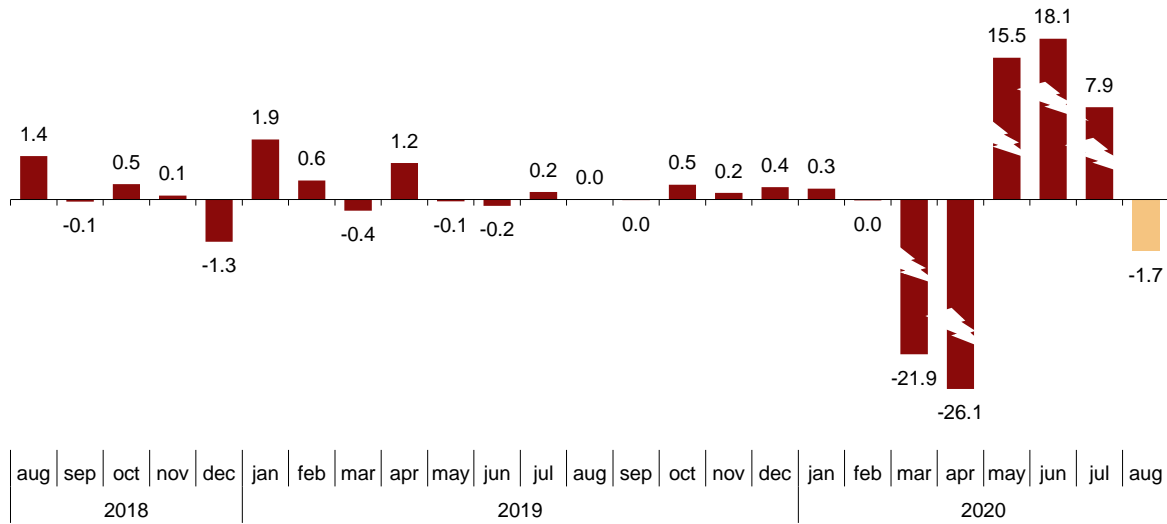
- Turnover in the Services Sector decreased by 1.7% in August compared to July. This decrease was due to the 2.3% drop in Trade, while Other Services increased 0.2%.
- The increase in Other Services occurred in all sectors, except in *Administrative activities and auxiliary services* (-0.2%). The *Hospitality Industry* grew the most compared to July (10.2%).
- In the annual rate, the Services Sector remained 15.3% below that recorded in August 2019.
- Tourism-related sectors continued to be those most affected by the crisis. *Travel agencies* (-79.3%), *Air transport* (-75.1%) and *Accommodation services* (-58.3%) showed the greatest decreases compared to the previous year.
- *Wholesale trade of information and communication technology equipment* (11.1%), *Postal and mail activities* (2.3%) and *Non-specialized wholesale trade* (2.0%) were the only branches of activity that grew compared to August 2019.
- While ERTes continued to mitigate effects on employment, the annual rate of employment decreased in both Commerce (-2.7%) and Other Services (-7.2%).
- The communities that are the most dependent on tourism registered the greatest decreases in services sector turnover, with annual rates of -44.8% in Illes Balears and -30.2% in Canarias. Employment was likewise affected in these communities, especially in Illes Balears, with an annual rate of -18.7%.

¹ As reflected in the methodology of this value index, the information is presented in current (nominal) terms, without adjusting the effects in the price variation.

Monthly trend in turnover for the Market Services Sector

After adjusting for seasonal and calendar effects, the monthly variation of the general index of turnover for the Market Services Sector between August and July was -1.7% . This rate is 9.6 points lower than that observed in July.

General index of the turnover for the Market Services Sector
Seasonally and calendar adjusted. Monthly rate. Percentage

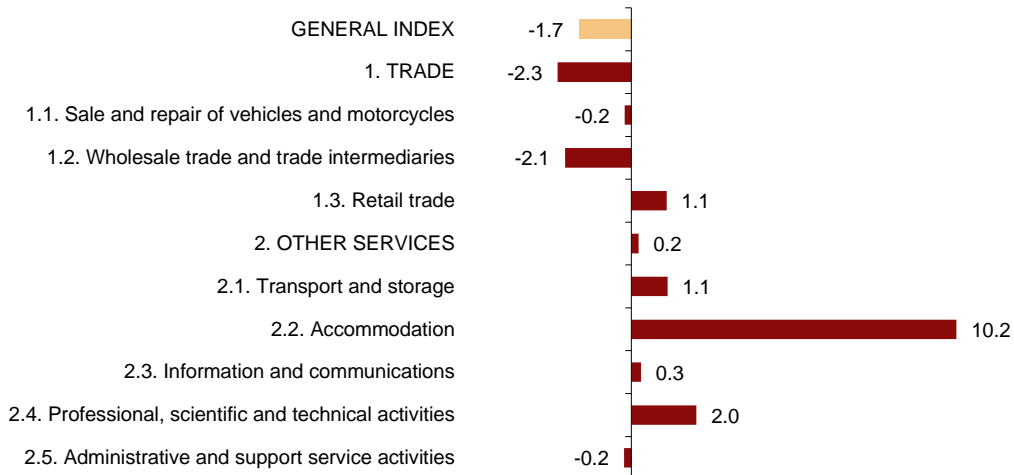


After adjusting for seasonal and calendar effects, *Trade* decreased by 2.3% while *Other services* increased by 0.2%.

By sectors, *Accommodation* (10.2%) and *Professional, scientific and technical activities* (2.0%) registered the largest increases. In turn, *Wholesale trade and trade intermediaries* (-2.1%) recorded the largest decrease.

General and by sectors turnover Index

Seasonally and calendar adjusted. August 2020. Monthly rate. Percentage



A more detailed analysis shows the branches of activity that registered the highest monthly rates and those with the highest decreases in the month of August.

Types of activities with the highest monthly rates in the Services Sector turnover index

Seasonally and calendar adjusted. August 2020. Monthly rate

Activity (CNAE-2009 groups)	Monthly rate(%)
Accommodation	26.4
Travel agencies and tour operator services	23.2
Motion picture, television programme production and music publishing activities	10.1

Types of activities with the lowest monthly rates in the Services Sector turnover index

Seasonally and calendar adjusted. August 2020 .Monthly rate

Activity (CNAE-2009 groups)	Monthly rate(%)
Other professional scientific and technical activities	-2.2
Wholesale trade and commission trade	-2.1
Water transport	-1.9

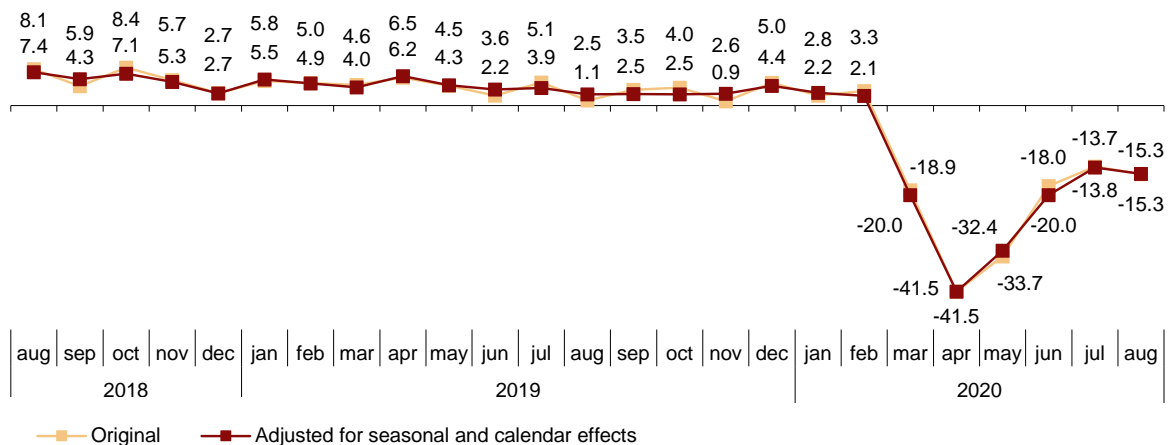
Annual trend in the turnover indices for the Market Services Sector

The general index of the turnover for the Market Services Sector, after adjusting for seasonal and calendar effects, experienced a variation of -15.3% in August compared to the same month of 2019. This rate is 1.5 points lower than that recorded in July.

The original series presented an annual variation of -15.3% , which is 1.6 points below that registered in July.

General index of turnover for the Market Services Sector

Annual Rate. Percentage



After adjusting for seasonal and calendar effects, *Trade* decreased by 10.2% as compared with August 2019 and *Other services* by 24.2% .

By sectors, *Sale and repair of vehicles and motorcycles* (0.4%), was the only one with a positive annual rate. In turn, *Accommodation* (-41.3%) and *Administrative and support service activities* (-38.6%) recorded the largest decreases.

Annual rates in Turnover index for the Market Services Sector: General and by sector. August 2020

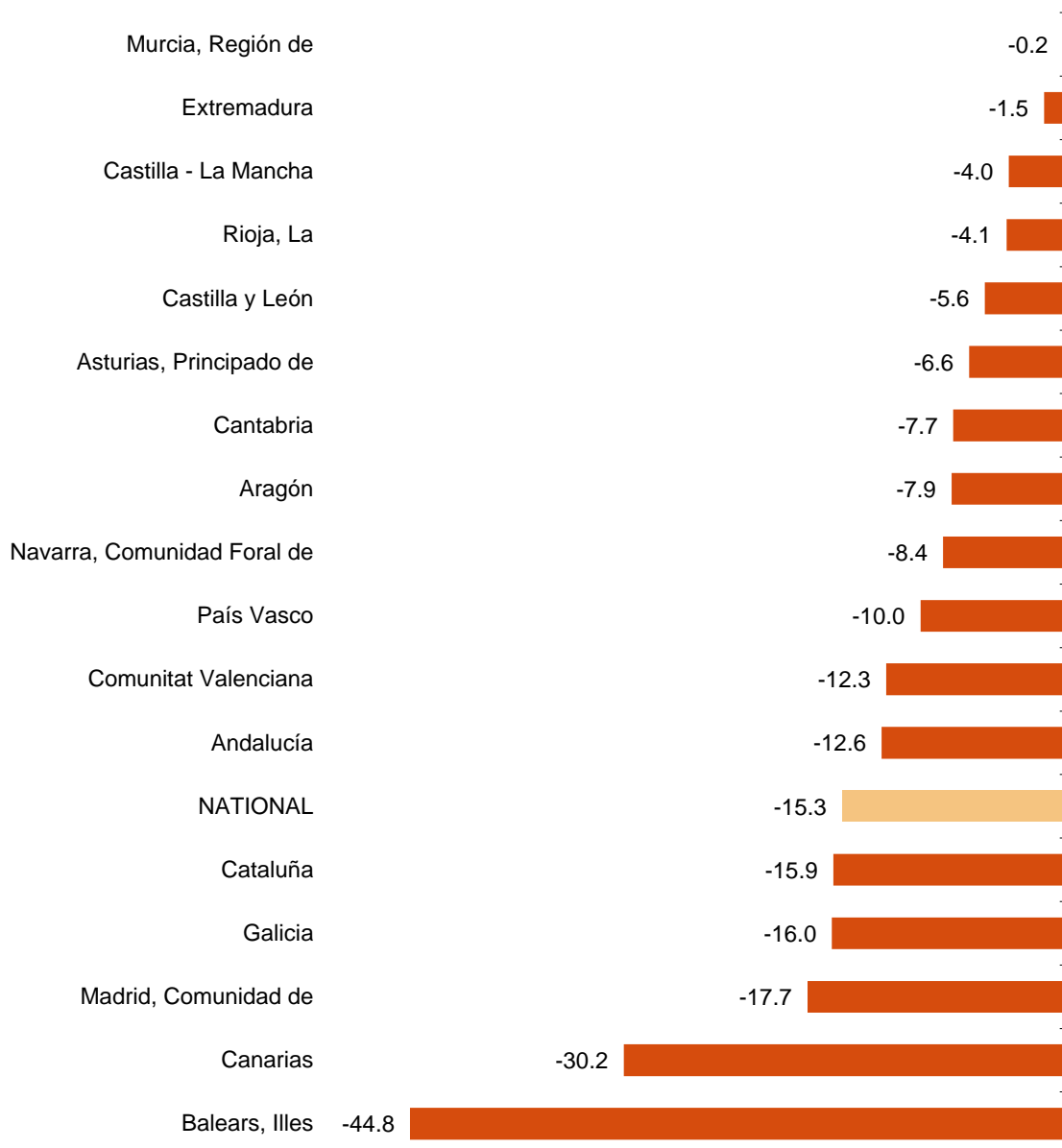
	Original index	Seasonally adjusted index
	Annual rate (%)	Annual rate (%)
GENERAL INDEX	-15.3	-15.3
1. TRADE	-10.1	-10.2
1.1. Sale and repair of vehicles and motorcycles	-3.5	0.4
1.2. Wholesale trade	-13.4	-13.5
1.3. Retail trade	-5.8	-4.2
2. OTHER SERVICES	-24.3	-24.2
2.1. Transport and storage	-22.5	-22.6
2.2. Accommodation	-41.3	-41.3
2.3. Information and communications	-8.5	-8.5
2.4. Professional, scientific and technical activities	-7.9	-8.0
2.5. Administrative and support service activities	-38.8	-38.6

Results by Autonomous Community. Annual variation rates of turnover. Original series

Annual rate in Turnover index for the Market Services Sector decreased as compared to August 2019 in all the Autonomous Communities.

Illes Balears (-44.8%), Canarias (-30.2%) and Comunidad de Madrid (-17.7%) recorded the largest decreases, while Región de Murcia (-0.2%), Extremadura (-1.5%) and Castilla-La Mancha (-4.0%) showed the smallest decreases.

General Indices: National and by Autonomous Community August 2020. Turnover Annual Rate. Percentage



Employment trend

Employment in the Market Services Sector experienced a variation of -5.5% in August as compared to the same month of the previous year. This rate is six tenths higher than that registered in July.

The employment rate decreased by 2.7% in *Trade* and by 7.2% in *Other services*.

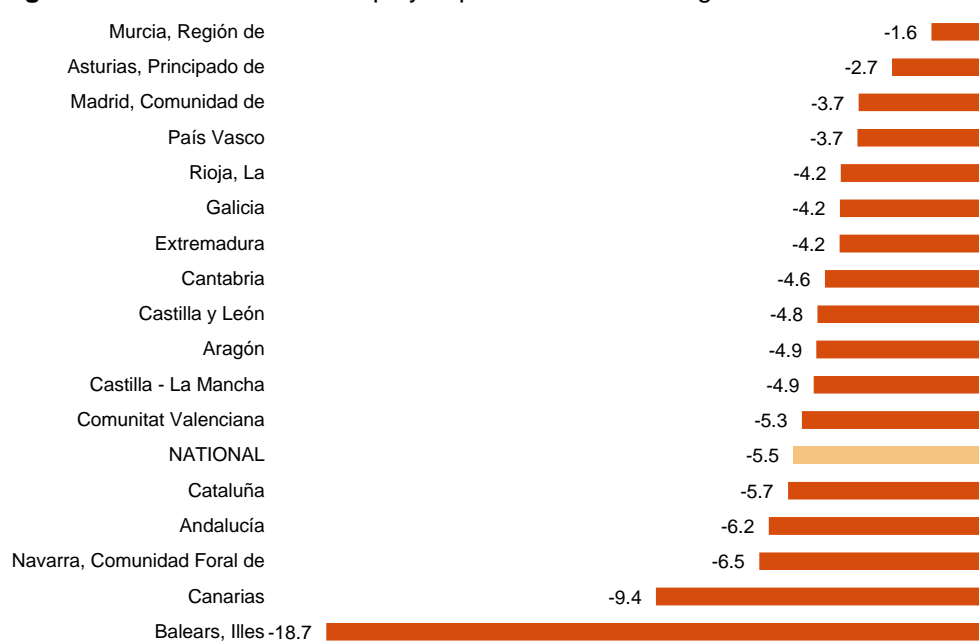
National Indices of employed personnel by sector. August 2020

	Index	Rate (%)	
		Monthly	Annual
GENERAL INDEX	103.9	-0.1	-5.5
1. TRADE	104.0	-0.3	-2.7
1.1. Sale and repair of vehicles and motorcycles	104.0	-0.2	-3.7
1.2. Wholesale trade	106.1	-0.3	-1.5
1.3. Retail trade	102.7	-0.3	-3.4
2. OTHER SERVICES	103.7	0.0	-7.2
2.1. Transport and storage	105.7	-0.2	-4.0
2.2. Accommodation	97.3	0.1	-15.8
2.3. Information and communications	108.8	-0.4	-0.9
2.4. Professional, scientific and technical activities	105.7	-0.4	-1.5
2.5. Administrative and support service activities	106.2	0.3	-6.3

Results by Autonomous Community. Annual employment variation rates

Annual employment rate decreased as compared to August 2019 in all the Autonomous Communities. Illes Balears recorded the greatest decrease (-18.7%) and Región de Murcia the least (-1.6%).

General Indices: National and by Autonomous Community August 2020. Annual rate of employed personnel. Percentage



Review and update of data

On the press release day, INE has updated SSAI data series corresponding to the last five months. In the case of calendar adjusted and seasonally and calendar adjusted series, according to INE standard, series are revised since its beginning. Results are available on INEBase.

Methodological note

The Services Sector Activity Indicators (SSAI) measure the short-term evolution of the activity of companies belonging to the Non-Financial Market Services sector through two variables: turnover and employed personnel. Turnover comprises the amounts invoiced by the company for provision of services and sale of goods. Employed personnel include both paid and unpaid personnel.

In order to obtain this data, an ongoing survey is conducted, every month researching more than 28,000 companies that operate in this sector. Results are presented as indices so as to measure variations as compared to the base year 2015.

The characteristics of this statistics are:

Type of survey: monthly continuous survey.

Base year: 2015.

Population scope: companies whose main economic activity is described in sections G, (Trade), H (Transport and Storage), I (Accommodation), J (Information and Communications), M (Professional, Scientific and Technical Activities) and N (Administrative and Support Services Activities) of the National Classification of Economic Activities (CNAE-09).

Geographical scope: all the national territory except for Ceuta and Melilla, for which it is only collected in division 47 of CNAE-09 (retail trade).

Sample size: 28,000 companies.

Type of sampling: stratified random sampling.

Collection method: completion of the questionnaire by the respondent using one of the following methods: internet (IRIA system), e-mail, fax, telephone or by postal mail.

For more information you can access the methodology at:

<https://www.ine.es/metodologia/t37/notaiass15.pdf>

And the standardised methodological report at:

<https://www.ine.es/dynt3/metadatos/es/RespuestaDatos.html?oe=30183>

For further information see INEbase: www.ine.es/en/ Twitter: @es_ine

All press releases at: www.ine.es/en/prensa/prensa_en.htm

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Services Sector Activity Indicators. Base 2015

August 2020

Provisional data

1. Turnover indices: General and by sector Seasonally and calendar adjusted

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
GENERAL INDEX	103.8	-1.7	-15.3	-17.3
1. TRADE	109.8	-2.3	-10.2	-14.2
1.1. Sale and repair of vehicles and motorcycles	130.4	-0.2	0.4	-24.0
1.2. Wholesale trade	110.0	-2.1	-13.5	-14.0
1.3. Retail trade	106.6	1.1	-4.2	-10.2
2. OTHER SERVICES	93.4	0.2	-24.2	-22.9
2.1. Transport and storage	94.5	1.1	-22.6	-20.4
2.2. Accommodation	69.9	10.2	-41.3	-48.3
2.3. Information and communications	106.1	0.3	-8.5	-9.3
2.4. Professional, scientific and technical activities	126.5	2.0	-8.0	-13.3
2.5. Administrative and support service activities	76.4	-0.2	-38.6	-29.3

2. Turnover indices: General and by sector Calendar adjusted

	Index	Rate (%)	
		Annual	Year-to-date average
GENERAL INDEX	97.2	-15.3	-17.7
1. TRADE	100.9	-10.1	-14.4
1.1. Sale and repair of vehicles and motorcycles	102.0	0.3	-25.1
1.2. Wholesale trade	99.5	-13.4	-14.4
1.3. Retail trade	104.2	-4.2	-10.1
2. OTHER SERVICES	90.5	-24.3	-23.7
2.1. Transport and storage	90.6	-22.5	-20.9
2.2. Accommodation	90.0	-41.3	-50.7
2.3. Information and communications	93.1	-8.5	-9.5
2.4. Professional, scientific and technical activities	95.2	-7.9	-14.0
2.5. Administrative and support service activities	80.9	-38.8	-30.9

3. Turnover indices: General and by branch of activity Original series

	Index	Rate (%)	
		Annual	Year-to-date average
GENERAL INDEX	96.7	-15.3	-17.4
1. TRADE	100.2	-10.1	-14.1
1.1. SALE AND REPAIR OF VEHICLES	99.4	-3.5	-25.0
- Sale of motor vehicles	99.5	-3.4	-25.5
- Maintenance and repair of motor vehicles	98.7	-4.0	-21.0
1.2. WHOLESALE TRADE AND COMMISSION TRADE	98.7	-13.4	-14.1
- Wholesale on a fee or contract basis	102.2	-13.1	-12.8
- Wholesale of agricultural raw materials and live animals	103.2	-1.6	1.6
- Wholesale of food, beverages and tobacco	103.1	-14.6	-9.6
- Wholesale of household goods	105.2	-7.3	-10.3
- Wholesale of information and communication equipment	96.1	11.1	1.6
- Wholesale of other machinery, equipment and supplies	103.2	-1.3	-8.1
- Other specialised w holesale trade	87.1	-25.3	-26.8
- Non-specialised w holesale trade	119.4	2.0	-13.5
1.3. RETAIL TRADE	103.1	-5.8	-10.0
2. OTHER SERVICES	90.2	-24.3	-23.5
2.1. TRANSPORTATION AND STORAGE SERVICES	90.1	-22.5	-20.7
Land transport	85.0	-15.7	-19.4
- Rail transport	58.7	-40.5	-40.3
- Taxi operation	47.2	-53.4	-52.2
- Other passenger land transport	47.4	-49.8	-45.4
- Freight transport by road and removal services	99.6	-2.6	-8.9
Water transport	117.6	-29.1	-21.0
Air transport	43.6	-75.1	-55.8
Warehousing and support activities for transportation	103.8	-12.7	-14.8
Post and courier activities	100.7	2.3	-3.5
2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES	90.2	-41.3	-50.5
Accommodation	84.2	-58.3	-64.0
Food and beverage service activities	93.6	-29.2	-43.9
2.3. INFORMATION AND COMMUNICATION	92.7	-8.5	-9.2
Publishing activities	81.0	-9.4	-14.1
Motion picture, television programme production and music publishing activities	76.6	-26.9	-35.3
Programming and broadcasting activities	83.8	-6.4	-9.3
Telecommunications	104.5	-1.9	-1.8
Computer programming, consultancy and related activities	85.6	-13.5	-11.1
Information service activities	113.7	-2.0	-3.1
2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	94.7	-7.9	-13.9
Legal, accounting and management consulting activities	94.8	-8.8	-12.1
Architectural and engineering activities; technical testing and analysis	106.7	-3.3	-9.1
Advertising and market research	77.2	-12.8	-23.8
Other professional scientific and technical activities	98.1	-11.6	-13.0
2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	80.6	-38.8	-30.6
Employment activities	106.6	-21.8	-20.5
Travel agencies and tour operator services	35.8	-79.3	-70.4
Security and investigation activities	129.9	-0.2	0.5
Cleaning activities	110.8	-2.1	-2.4
Office administrative and other business support activities	102.7	-4.4	-14.4

4. Employed personnel indices: General and by branch of activity

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
GENERAL INDEX	103.9	-0.1	-5.5	-3.9
1. TRADE	104.0	-0.3	-2.7	-1.6
1.1. SALE AND REPAIR OF VEHICLES	104.0	-0.2	-3.7	-2.5
- Sale of motor vehicles	111.0	-0.3	-3.1	-1.8
- Maintenance and repair of motor vehicles	96.7	-0.1	-4.3	-3.3
1.2. WHOLESALE TRADE AND COMMISSION TRADE	106.1	-0.3	-1.5	-0.9
- Wholesale on a fee or contract basis	104.1	-0.1	-2.3	-0.1
- Wholesale of agricultural raw materials and live animals	108.2	0.8	1.8	0.0
- Wholesale of food, beverages and tobacco	104.7	-1.4	-0.9	-1.0
- Wholesale of household goods	104.8	0.6	-2.7	-2.0
- Wholesale of information and communication equipment	107.3	-0.4	-1.4	-1.2
- Wholesale of other machinery, equipment and supplies	110.7	-0.1	-1.7	-0.3
- Other specialised w holesale trade	107.8	0.2	-1.0	0.1
- Non-specialised w holesale trade	108.9	0.0	-3.3	-2.6
1.3. RETAIL TRADE	102.7	-0.3	-3.4	-2.0
2. OTHER SERVICES	103.7	0.0	-7.2	-5.4
2.1. TRANSPORTATION AND STORAGE SERVICES	105.7	-0.2	-4.0	-2.9
Land transport	103.0	-0.1	-4.2	-3.2
- Rail transport	108.4	-0.2	1.3	2.0
- Taxi operation	94.7	0.5	-8.6	-6.3
- Other passenger land transport	100.4	-0.7	-6.6	-4.6
- Freight transport by road and removal services	105.3	0.0	-2.7	-2.3
Water transport	128.0	1.2	-12.0	-8.5
Air transport	110.7	-1.6	-9.7	-3.1
Warehousing and support activities for transportation	111.6	-0.5	-3.3	-2.5
Post and courier activities	102.9	0.0	-2.0	-1.0
2.2. ACCOMMODATION AND FOOD SERVICES ACTIVITIES	97.3	0.1	-15.8	-11.5
Accommodation	107.3	0.9	-22.4	-17.1
Food and beverage service activities	94.6	-0.2	-13.6	-9.9
2.3. INFORMATION AND COMMUNICATION	108.8	-0.4	-0.9	0.0
Publishing activities	97.2	-0.5	-2.6	-2.0
Motion picture, television programme production and music publishing activities	99.5	-2.3	-8.1	-8.6
Programming and broadcasting activities	100.3	0.3	-2.1	-1.7
Telecommunications	89.7	0.1	0.2	-0.9
Computer programming, consultancy and related activities	119.1	-0.3	0.0	1.7
Information service activities	105.1	-0.5	0.7	0.5
2.4. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	105.7	-0.4	-1.5	-1.3
Legal, accounting and management consulting activities	103.4	-0.3	-1.4	-1.6
Architectural and engineering activities; technical testing and analysis	113.7	-0.1	-0.4	-0.1
Advertising and market research	98.3	-1.2	-4.3	-3.6
Other professional scientific and technical activities	104.5	-0.5	-1.8	-1.3
2.5. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	106.2	0.3	-6.3	-5.6
Employment activities	97.2	-3.5	-20.8	-17.6
Travel agencies and tour operator services	97.3	-0.6	-9.7	-6.8
Security and investigation activities	118.0	0.4	-2.5	0.2
Cleaning activities	106.5	2.2	-1.2	-1.5
Office administrative and other business support activities	108.9	0.3	-3.9	-4.6

5. Turnover indices: National and by Autonomous Community

	Index	Rate (%)	
		Annual	Year-to-date average
NATIONAL	96.7	-15.3	-17.4
Andalucía	98.8	-12.6	-14.9
Aragón	101.6	-7.9	-13.5
Asturias, Principado de	111.1	-6.6	-13.6
Balears, Illes	93.0	-44.8	-39.2
Canarias	85.9	-30.2	-29.0
Cantabria	128.3	-7.7	-13.8
Castilla y León	102.0	-5.6	-12.8
Castilla-La Mancha	114.1	-4.0	-12.9
Cataluña	91.0	-15.9	-17.9
Comunitat Valenciana	101.2	-12.3	-13.7
Extremadura	121.6	-1.5	-6.4
Galicia	113.3	-16.0	-15.5
Madrid, Comunidad de	90.9	-17.7	-20.0
Murcia, Región de	110.3	-0.2	-3.4
Navarra, Comunidad Foral de	107.3	-8.4	-11.9
País Vasco	93.6	-10.0	-14.6
Rioja, La	111.7	-4.1	-12.0

6. Employed personnel indices: National and by Autonomous Community

	Index	Rate (%)		
		Monthly	Annual	Year-to-date average
NATIONAL	103.9	-0.1	-5.5	-3.9
Andalucía	100.7	0.0	-6.2	-4.4
Aragón	107.2	-0.2	-4.9	-3.3
Asturias, Principado de	103.5	0.9	-2.7	-3.1
Balears, Illes	111.4	0.1	-18.7	-13.5
Canarias	100.3	-0.2	-9.4	-5.9
Cantabria	107.2	1.0	-4.6	-4.6
Castilla y León	101.8	0.4	-4.8	-3.8
Castilla-La Mancha	104.3	-0.5	-4.9	-3.1
Cataluña	105.9	-0.3	-5.7	-4.0
Comunitat Valenciana	102.1	-0.5	-5.3	-3.2
Extremadura	104.7	-0.2	-4.2	-3.6
Galicia	105.5	0.7	-4.2	-3.5
Madrid, Comunidad de	103.9	-0.1	-3.7	-3.0
Murcia, Región de	109.3	-2.0	-1.6	-1.4
Navarra, Comunidad Foral de	103.1	0.4	-6.5	-4.6
País Vasco	101.5	-0.1	-3.7	-3.0
Rioja, La	104.5	0.7	-4.2	-3.3