

Our objective

Among its public service objectives, National Statistics Institute establishes compliance with the highest quality standards in elaborating the official statistics of which it is in charge, encouraging the dissemination of results as efficiently and rapidly as possible; ensuring, at all times, respect for the principle of statistical secrecy, ease of access to services, and continuous improvement of the conditions under which they are provided.

Our functions

Produce, within the periods indicated, adequate, reliable and consistent statistics, to meet user needs, in accordance with the provisions of the National Statistics Plan and with the guidelines of international organizations, along with encouraging their correct use.

Make the statistical information it produces, and which is necessary for correct decision-making, available to citizens, companies, researchers, public and private organizations, as well as public administrations.

Coordinate the statistical services of the State Administration and cooperate with the statistical services of the Autonomous Communities.

Establish collaborative relationships in statistical matters with international organizations, particularly with the European Statistical System for the design and execution of projects of common interest.

Carry out the tasks of coordinating the Municipal Register of Inhabitants and forming the Electoral Census in accordance with current legal provisions.

Statistical Secrecy

In addition to the applicable general data protection regulations, in compliance with the legal provisions of Law 12/1989 on the Public Statistical Function regarding statistical secrecy, the INE protects and oversees all personal data from physical persons or legal entities, which is obtained for statistical purposes, both directly from the informants and through other sources.

Central Services

National Statistics Institute

Avda. Manoteras, 52, 28050 Madrid (Spain)

Personalized Service (telephone and in person):

Phone Number: 91 583 91 00

Hours: 9 a.m. to 2 p.m. and 4 p.m. to 6 p.m. (Monday to Thursday); from 9 a.m. to 2 p.m. (Friday)

Summer hours (June 16 to September 15): from 9 a.m. to 2 p.m. (Monday to Friday)

Answering machine 24 hours a day.

Online consultation: <https://www.ine.es/infoine/?L=1>

Custom requests

Phone Number: 91 583 94 12

Hours: from 9 a.m. to 2:30 p.m. (Monday to Friday)

Online consultation: www.ine.es/infoine

Library

Phone Number: 91 583 94 11 (by appointment by mail or phone)

E-mail: biblioteca@ine.es

Electoral Census Office

c/ Poeta Joan Maragall 51, 28071 Madrid (Spain)

Phone Number : 901 101 900

E-mail: censo.electoral@ine.es

Provincial Delegations

The addresses and telephone numbers of the INE Delegations can be accessed at:

www.ine.es (Products and services)



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National Statistics Institute

